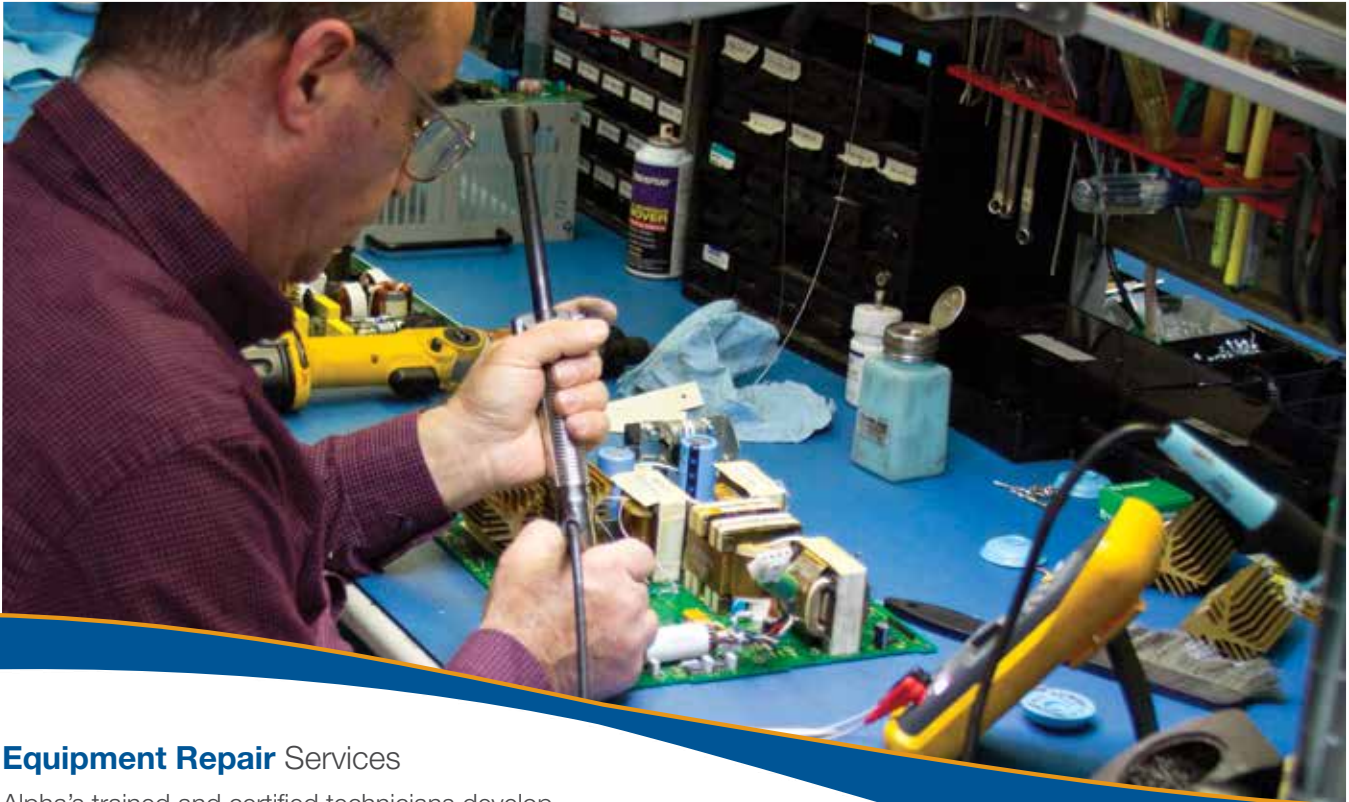


# Broadband Equipment Repair



Repair and Refurbishment Services by Alpha Technologies

Alpha's nationwide network of Repair Depots provides repair and refurbishment services for all Alpha and third-party models of: **Line Equipment**, **Headend Equipment**, **Fiber Optics**, **Test Equipment** and **Power Supplies**.



## Equipment Repair Services

Alpha's trained and certified technicians develop customized repair plans to fit budget, load and policy requirements. Alpha field service engineers can be dispatched in fully equipped Alpha service vehicles for pick-up and delivery of equipment.

### Available Services include:

- Warranty and non-warranty repair
- Easy online RMA process and reporting
- On-site test equipment calibration
- Quality assurance testing
- Emergency and rush services
- Advanced replacement capability
- Technical support
- Pilot frequency changes
- Computer and monitor repairs
- Customized management reports



### Alpha Technologies Services, Inc.

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